



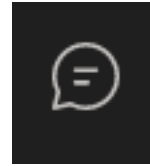
VIRGINIA

Coffee &  
Collaboration  
June 2023

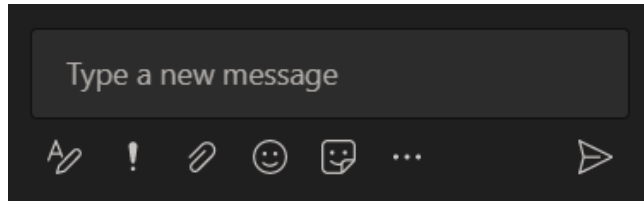
# Rollcall

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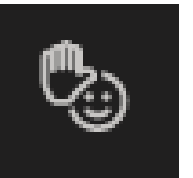
Please click on comment box



And type in your name and agency in lieu of sign in sheet



Can click to 'raise your hand' and we will call on you to share



# Guiding Principles

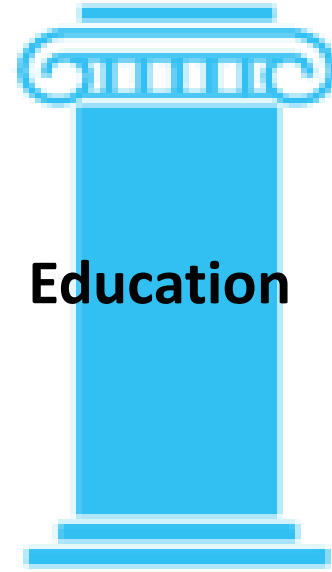
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**Transparency**



**Partnership**



**Education**







# Transparency

*Clearly sharing and discussing information and processes to ensure trust and productive collaboration occurs to best serve youth and families in our communities*



# Contract Renewal Process

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Every provider needs to sign (*NEW\**)

- Effective July 1, 2023
- 1<sup>st</sup> of 3 renewal years

**This is a time to ensure all information is up to date including:**

- CSUs available to service
- Services currently available
- Best contacts at your agency



## Performance Measures

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- **Service Initiation:** How quickly are you seeing youth?

Measure: 80% of services will begin within 3-5 days upon receipt of authorization

Reminder: These are HIGH need kids many with exposure to gun violence  
*(?) How is your agency responding to this need ?*

- **Assessments & Evaluations:** Are evaluations being delivered to PO in time to review and prepare recommendations 2 weeks before court?

Measure: 95% will be delivered on or before the need by date indicated on referral form and authorization form.



## Performance Measures

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- **Service Completion:** Are youth completing the services referred to?

Measure: 80% of youth will be discharged based on successful completion of their service plan

- **Youth Progress:** Even if youth aren't completing are they making at least some progress?

Measure: 80% of services will end with at least some progress.

(?) *Who at your agency is completing the Youth Status Form?*

(?) *How are waitlists being communicated?*

(?) *If you can't start ASAP who are you letting know?*





# Partnership

We are not in this alone! We are a community who believes in our youth and believes in creating an emotionally and physically safe community so they can thrive. We are supportive of highlighting strengths and joining to fill gaps. We can not be experts at everything.





# Pre-Release Services

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Supporting youth with transitions back into the community.

Building relationships **BEFORE** they are physically in the  
community

*Please “raise hand” and type agency name if available to  
provide Pre-Release Services*

# Workforce Coordination

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Initial Roll out for first set of providers in the greater Richmond area and the Eastern Region.

ITN still open for new areas

Includes one on one coaching, groups for soft skills, vocational for hard skills, and youth stipends.



## GREAT Program Partnership

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- Lead by VDJJ Gang Unit, and supported by AMLkids' DSPs to provide Casey Life Skills, Group, and Transportation.
- Initial rollout for first set of CSUs completed (CSU 4 & 11) .
- Currently implantation for **second Cohort** with CSUs 7, 8 & 13.
- **Third Cohort** in planning phase for **CSUs 1, 3, 6, 21, 22, 23**. List of interested providers sent to Dr. Johnson
- Final Cohort includes 19 more CSUs across the state including **CSUs 2, 2A, 5, 10, 12, 14, 27, 28, 29, 30**. Stay tuned for updates
- Goal is for by end of year all CSUs have accessibility and trained staff to support GREAT program

## Feedback

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Universal Monthly Summary Reports: Amazing overall!!!

**THANK YOU** to those providers reaching out to youth at DJJ facilities, managing complex situations and having superior communication

*(?) Any specific areas of training that would be helpful for your agency? AMLkids here to support*





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# Education

We are learning and growing constantly. Some of this is uncomfortable. But like we challenge youth and families we serve, we must continue to challenge ourselves by seeking knowledge to best navigate systems, provide impact and work through growing pains together



# SPEP

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## Standardized Program Evaluation Protocol

- ❖ So, this is what the Logic Model is about ☺
- ❖ Opportunity to enhance your agency's expertise to target the specific needs of serving DJJ youth
- ❖ Opportunity to highlight uniqueness of your agency- we don't need everything the same, one thing doesn't work for everyone
  - ❖ Educational opportunities will be available during fiscal year- please keep your eye out

# Quality Assurance Reviews - changes for FY 24

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**Goal:** QARs to be more specific to service and office region served

**Will included:**

- A more targeted focus including service specific self-review questions
- Include who is providing the service at QAR
- Considering regional needs and differences
- In person reviews with focus on collaboration and partnership
- Incorporation of SPEP practices and principles
- Residential programs will be CASE specific

# Authorization Status Form Update

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Authorizations are now set to VOID if in Pending Status for more than 90 days

**VOIDED** after 90 days from authorization date if youth has not started

You will know which have expired, are set to expire on Authorization Status Form  
PO would need to submit a new referral to AMKids and send DSP new authorization

*(?) How is communication with the referring PO?*

*(?) Who at your agency is tracking when authorizations end: voided or need service extensions?*





# Billing Updates

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Update on Invoice Form for Assessments & Evaluations (NEW):

**Service Start Date:** Date of first interview with youth / Intake

**Service Completion Date:** Date completed report sent to PO\*

*\*Reminder can only bill once completed report received*

*\*This date goes on the Authorization Status Form*

## **Updated Billing Invoice:**

*Training on June 15th for DSPs (recorded)*

*New Invoice Workbooks to begin using in July. August at LATEST.*



In this TOGETHER!



**AM**Kids®





# Questions

**AM**Kids®